Patent Public Advisory Committee
Quarterly Meeting

Quality Metrics

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OPQA Review Program

• 6,600 random reviews conducted using the Master Review Form (MRF) so far in FY17
  – Projected 18,000 by end of FY

• FY17Q1 focus was on consistency of applying review standards and synthesizing volume of data points collected
  – Approximately 275 review questions/items in MRF
Quality Metrics

• Master Review Form
  – Correctness (Compliance)
    • Identified metrics and established targets for FY17
  – Clarity
    • Under development

• Quality Index Reporting

• External Perceptions
# Quality Metric Targets (Correctness)

<table>
<thead>
<tr>
<th>Metric</th>
<th>Target</th>
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</thead>
<tbody>
<tr>
<td>35 USC § 101</td>
<td>93 – 98%</td>
</tr>
<tr>
<td>35 USC § 102</td>
<td>90 – 95%</td>
</tr>
<tr>
<td>35 USC § 103</td>
<td>88 – 93%</td>
</tr>
<tr>
<td>35 USC § 112</td>
<td>87 – 92%</td>
</tr>
</tbody>
</table>
Next Steps

- Defining and publishing Clarity metrics/targets for the beginning of FY18
- Updating and publishing Compliance metrics/targets for the beginning of FY18
- External dashboards and access to data
- Linkage of quality findings to:
  - Examination time analysis study
  - Clarity of record pilot
  - Case studies
  - Examiner training efforts
  - Big Data explorations
Questions and Comments

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