A problem has been identified where complications with sending notifications are occurring. This problem occurs for all users of PTAB E2E. Please see the below descriptions and workaround for this issue.

**Issue:**
Internal and external users are not receiving email notifications from PTAB E2E after uploading documents to any AIA Review.

**Root Cause:**
After investigating the issue, we found that clicking on ‘X’ in the top right corner of the Petition Documents pop-up window does not send email notifications.

**Workaround:**
As shown in the screenshot below, be sure to click on the ‘Done’ button in the bottom right corner of the Petition Documents pop-up window after adding or uploading documents. This will ensure emails go out to all parties on the AIA Review.

**Screenshot:**
- **Petition Documents** window with fields for name, type, attachment, number, paper type, filing date, filing party, and availability.
- **Table** showing example documents with names, types, attachments, numbers, filing dates, and parties.

**Instructions:**
- **DO NOT** click the "X" to close the window. You will not receive an email notification with a list of documents uploaded.
- Click the **DONE** button to close the window and receive an email notification with the list of documents uploaded.